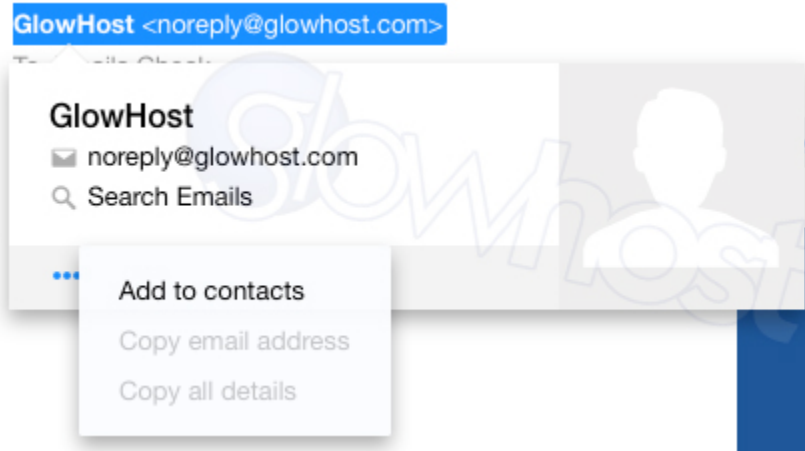


Yahoo! Mail - whitelist email from GlowHost

There are two possible ways to whitelist the email.

Method 1. Add the email address that is sending you email to your Yahoo! Mail Contacts.

1. Open the email from GlowHost (please note, it may be in Junk folder).
2. Put your mouse over the sender (GlowHost) and click on "More" option in the card you see.



3. Choose "Add to contacts" option.
4. Enter emails, like billing@glowhost.com, support@glowhost.com and @glowhost.com (just to ensure all addresses are covered) and give the new contact its name.

Add Contact

billing@glowhost.com

First Name

GlowHost

Last Name

Company

Position

Email ▾

billing@glowhost.com

Email ▾

support@glowhost.com

✕

Email ▾

@glowhost.com

✕

+ Add Email

Phone ▾

✕

+ Add Phone

Save

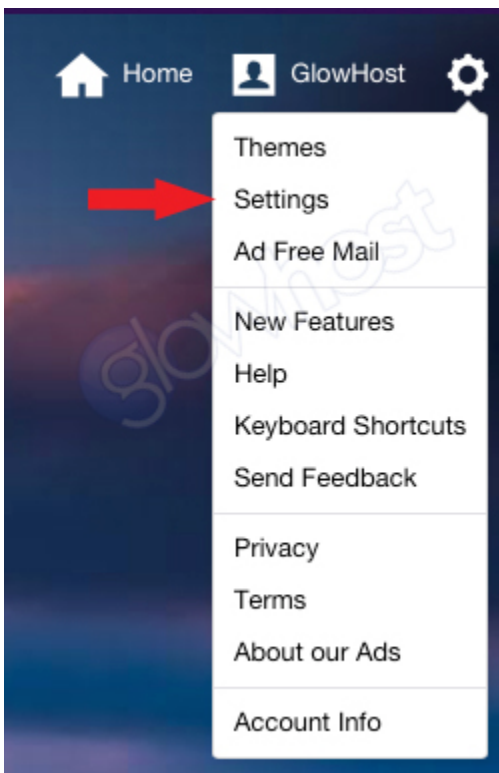
Cancel

5. Click "Save".

If this doesn't help, use Method 2 described below.

Method 2. Create a filter for the address

1. Mouse over the Settings menu icon and select **Settings**



2. Click **Filters** and then **Add**



3. Enter a **Filter Name** and specify **glowhost.com** as the sender.
4. Select **Inbox** as the folder to deliver the email to.

Add a new filter

Filter Name

If an incoming message meets all of these conditions

From	<input type="text" value="contains"/>	<input type="text" value="glowhost.com"/>	<input type="checkbox"/> Match case
To/CC	<input type="text" value="contains"/>	<input type="text"/>	<input type="checkbox"/> Match case
Subject	<input type="text" value="contains"/>	<input type="text"/>	<input type="checkbox"/> Match case
Body	<input type="text" value="contains"/>	<input type="text"/>	<input type="checkbox"/> Match case

Then move the message to this folder

5. Click **Save** and then click **Save** again

This will make all emails from GlowHost.com be moved to Inbox automatically.